



**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

State Consumer and Family Advisory Committee

Advocacy and Customer Service Section

3009 Mail Service Center

Raleigh, N.C. 27699-3009

Tel 919-715-3197 Fax 919-733-4962

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Leza Wainwright, Director
Ron Kendrick, SCFAC Chair
Wilda Brown, Vice Chair

January 11, 2010

Dear Local Consumer and Family Advisory Committees,

Please find enclosed the Local Consumer and Family Advisory Committee (CFAC) to State Consumer and Family Advisory Committee (SCFAC) Survey Report describing the concerns and recommendations from 22 out of 24 CFACs. The SCFAC would like to thank each CFAC who responded to the survey for all their hard work in putting together their responses. The SCFAC, *whose members represent consumers and family members across the state*, has reviewed the results of an electronic survey completed by local CFACs for this report.

SCFAC sought this information from local CFACs to fulfill the SCFAC and LCFAC statutory responsibility to provide and receive recommendations regarding mental health, developmental disabilities, and substance abuse services across the state. There is both urgency and familiarity in the issues shared by the CFACs. SCFAC will be responsive and address these issues either directly through the SCFAC's LCFAC to SCFAC Interface Task Team or by advising the LME or the Division.

As members of SCFAC, we recognize that some of the concerns shared here are individual CFAC issues and do not represent what is happening across the state. Nonetheless, the call for quality, accessibility, availability, and reliability of services is clear.

We appreciate your kind attention to this summary of the LCFACs concerns and recommendations. Should you require further information or clarification from the SCFAC, please contact Kathy Crocker, LCFAC to SCFAC Interface Task Team Chair, via email at all4him1958@aol.com or SCFAC Chair, Ron Kendrick via email at Brkendrick@aol.com.

Respectfully submitted,

LCFAC to SCFAC Interface Task Team
Kathy Crocker, Chair
Terry Burgess
Gladys Christian
David Taylor, Jr.
Rosemary Weaver

cc: General Assembly Members
Secretary Lanier Cansler
Director Leza Wainwright
Yvonne Copeland, Executive Director, NC Council of Community Programs
David F. Thompson, Executive Director, NC Association of County Commissioners
Consumer Empowerment Team Members
LME Boards

